



# A beacon of hope

Mental health treatment beyond extraordinary

## HopeWay is a shining light in mental health care, education and advocacy.

Established in 2016 in Charlotte, North Carolina, HopeWay is a non-profit, physician-led organization with the Joint Commission's Gold Seal of approval for Behavioral Health Care Accreditation. HopeWay has an extraordinary staff and beautiful settings permeated with a sense of hope. Our continuum of care includes residential, day treatment and outpatient services within a holistic model of medical, psychological, and emotional wellness and education. Beyond the treatment, HopeWay strives to raise awareness and reduce stigma around mental illness. We know that improved mental health affects not just the individual, but all of their relationships and interactions. It impacts home, school, workplace and community. We exist as a beacon of hope, and every person treated at HopeWay is a light on their way to shining brighter.

Adult mental health residential and day treatment programs

Teen mental health day treatment program

Teen and young adult eating disorder day treatment programs

Veteran & First Responder services

Outpatient services for children, adolescents and adults

### Model of Care

HopeWay's comprehensive approach to treatment includes psychiatric and clinical care, individual and group therapy, integrative therapies, and nutrition and exercise. Understanding the complexities of these conditions and the uniqueness of each person, we focus on the whole person through holistic, integrated care.

### Our Services

- Residential Treatment Program
- Partial Hospitalization Programs
- Intensive Outpatient Programs
- Individual Outpatient Services
- Community Education and Support

**94%**  
of clients surveyed would recommend HopeWay

**96%**  
of clients surveyed were satisfied with their care team



## Admissions

HopeWay welcomes referrals from self, families or loved ones, mental health organizations, providers or hospitals.

- Call the Admissions Team at 1-844-HOPEWAY or visit our website and complete an inquiry form.
- Complete the clinical screening with an Admissions Specialist.
- Complete the insurance verification paperwork and connect with a Financial Specialist.
- Complete the psychiatric evaluation with a HopeWay psychiatrist.



As a non-profit, HopeWay is mission-driven, putting what is best for the client, their family and our community above all else. Our unwavering commitment to excellence is evident in our physician-led, evidence-based treatment model, expert staff, and our beautiful and serene facilities. As the CEO & Chief Medical Officer, I am honored to witness the HOPE that abounds every day as clients start to heal and move forward on their path to recovery."



Alyson R. Kuroski-Mazzei, DO, DFAPA, FASAM  
CEO & Chief Medical Officer

Triple Board Certified in Psychiatry,  
Forensic Psychiatry and Addiction Medicine

**To make a referral, call 1-(844)-HOPEWAY. To learn more, visit [hopeway.org](https://hopeway.org) or scan the QR code below.**

VISIT OUR WEBSITE FOR UP-TO-DATE INSURANCE INFORMATION.

To report concerns about the safety and quality of care for any client, please contact HopeWay's Chief Compliance Officer: 980-859-2106 or [feedback@hopeway.org](mailto:feedback@hopeway.org). Client concerns or complaints can also be directed to The Joint Commission: [www.jointcommission.org/report\\_a\\_complaint.aspx](https://www.jointcommission.org/report_a_complaint.aspx)



We strive to foster a safe, inclusive, and respectful environment for the LGBTQ+ community.



HopeWay is a non-profit 501(c)(3) organization.